

# Quarterly Performance Newsletter



NOV - JAN 2023



## Foreword from the PCC Philip Wilkinson

Welcome to my Quarterly Performance newsletter from November 2022 to January 2023 where I'll be highlighting some of the projects, initiatives and policing performance that have been delivered over the past few months.

I'm thrilled to say that as we welcomed in the new year, we saw the endorsement of our new Chief Constable by the Police and Crime Panel, as well as the purchase of two mobile police stations. We have also continued the significant focus on improving road safety and addressing speeding concerns through targeted enforcement activities. This is great progress and something which we will be continuing work on.

During this quarter I have attended a total of 21 public engagements including area boards, public meetings, memorial days and media interviews.

All of these highlights have been delivered in line with the priorities within my Police and Crime Plan and which you helped to shape with your valuable input and engagement during my Use Your Voice consultation.

A handwritten signature in blue ink, appearing to read 'P.W. Wilkinson'.

**Phil Wilkinson OBE**  
Police and Crime Commissioner



# PRIORITY 1: A police service that meets the needs of the community

Includes increasing public confidence, trust and our policing engagement with communities, providing a quality of police service to all our communities and giving the Police the right tools for the job.

*“We are briefing the new CC on areas of focus, supporting the transition and have provided clarity on a comprehensive range of service improvements.”*



## QUARTERLY UPDATES

- Recruitment of new Chief Constable by PCC endorsed by the Police and Crime Panel.

Appointment of new Chief Constable endorsed



- The Chief Constable has confirmed to the PCC that they have reviewed all local standards and vetting policies to ensure they are fit-for-purpose. A comprehensive review of all existing misconduct cases has been completed by the Force.
- All Force staff and officers will be checked against national police data bases. The PCC has taken the extra step to include all OPCC

staff in this review, and this will be completed by the end of April.

- Purchase completed of two mobile police stations and will be active in rural, isolated communities daily from mid-2023. They will also be in Salisbury town centre during the weekend night-time economy to support safeguarding and local officers.
- Publication of Medium-Term Financial planning and precept level 2023/24 completed.
- The OPCC co-ordinated three scrutiny panels over the last quarter covering out of court disposals, use of force with a taser and stop searches. The October 2022 stop and search was recognised for its improvements.
- The OPCC website has launched a youth web page called “Check it Out” providing videos and resources for young people, covering everything from bullying and mental health, to county lines and grooming.



# PRIORITY 2: Reduce violence and serious harm

Includes reducing violence and domestic abuse, such as violence against women and girls, child abuse and child exploitation, county lines and serious organised crime and exploitation.

*“Extensive work is ongoing to improve focus of priorities and resources. Early performance improvements are evident, however these need to be sustained.”*



## QUARTERLY UPDATES

- OPCC is working proactively with Community Safety Partnerships and Force to produce delivery plans required to reduce serious violence across Wiltshire.



Safer lives training being delivered to 1,600 officers and staff

- The Safety at Night Charter campaign launched in November and phase 2 being prepared for launch in February. Work is ongoing across partners to increase sign-ups in county. OPCC and Force Watch Coordinators are driving engagement with Pub and Hotel Watches.
- Delivery of a new 8-year contract designed to support victims of domestic abuse is underway with the new provider. This contract will deliver much needed Independent Domestic Violence Advisors (IDVAs) resource, as well as refuge, safe spaces, and accommodation for the affected victims and their families.
- Safer lives training is being delivered to 1,600 officers and staff with domestic violence awareness training to improve referrals to the criminal justice system.
- Through a progressive partnership approach, a domestic abuse perpetrator programme has commenced allowing Integrated Offender Management to comprehensively monitor 64 high risk offenders in the community and custody.
- Recruitment of OPCC / Force lawyers commenced to support and increase legal orders to protect victims.
- OPCC co funded Education Other Than At School (EOTAS) pilot, working with 20 young people coming to notice with youth exploitation teams. Objective is to increase engagement with those at highest risk of entering the criminal justice system.

# PRIORITY 3: Tackle crimes that matter to local communities

Includes anti-social behaviour, road safety, rural and heritage crime, fraud, cyber crime and hate crime.

*“Positive progress with improving road safety, focusing on speeding concerns and delivery of local and national campaigns.”*



## QUARTERLY UPDATES

- Wiltshire Police achieved the Home Office target of attending 100% of burglaries in Dec 2022 and Jan 2023.
- The OPCC invested in a Rural Crime Team (RCT) with uplift completed and senior management restructure implemented. RCT are represented at strategic and tactical regional group and the new RCT Insp. to spearhead cross border operations.
- A 68% increase in speeding enforcement actions (tickets / speed awareness courses) in 2021 v in 2022, with 1552 tickets issued in Dec 2022 and 60 vehicles seized.
- OPCC leading enhanced Road Safety focus, including collaboration with all partner agencies to improve coordinated outcomes.
- OPCC website has a new section dedicated to Road Safety, focusing on performance, communication and activities.
- Commissioned Street doctors are providing targeted intervention for young people working with youth justice. Eight sessions were delivered across Swindon and Wiltshire Nov 22–Jan 23.
- Operational improvements rolled out with IT system upgrades enabling improvements in Public Protection Notice (PPN) integrated safeguarding and stop search Intel. Within the first 3 months this system has increased Crime and Communications Centre capacity to the equivalent of 3.5 operators, reduced waiting times by 6.25 and travel time

**1,552 speeding tickets** issued in Dec 2022 and **60 vehicles seized**



- per officer by 100 hours per month (1000 in fuel savings).
- Safer Streets are at full capacity with Wiltshire focusing on youth work and CCTV within Devizes. Swindon have focused on prevention work within schools, educational work with parents, carers and targeted communities, and a mobile CCTV unit.



# PRIORITY 4: Improve the experience of victims and deliver justice

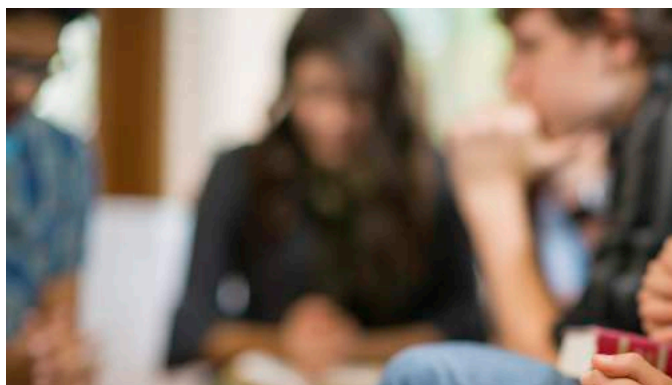
Includes victim care and support, mental health, the criminal justice system, restorative Wiltshire and reducing re-offending.

*“Force are instigating comprehensive governance to improve Criminal Justice Systems outcomes, with a drive for positive Out of Court Disposal outcomes.”*



## QUARTERLY UPDATES

- The OPCC is spearheading the national implementation of the female offender agreement. This includes a whole system approach.
- Work taking place with partners to review support mechanisms to ensure there will be a continuity of service for alcohol and substance misuse and Mental Health Treatment Requirement (MHTR) services whilst Melksham custody is closed for refurbishment.
- The office is overseeing remedial action to resolve staffing issues for custody healthcare.
- OPCC challenged Force performance relating to Out of Court Disposal (OoCD) volumes through governance meetings. Jan 2023 saw 114 OoCDs (adults) a year on year growth of 119%. Children and young people 24 OoCD increased year on year by 118%.



**114 Out of Court Disposals (adults)**  
a year on year growth of 119%

**24 Out of Court Disposals (children and young people)**  
a year on year growth of 118%.