



Help available while our drop-in services are closed.

We are still here to help:

Debt & Money worries, Benefits & Income maximisation, Universal Credit, Employment & Redundancy, Housing, Immigration, Energy advice, Legal issues and much more



Referral - We accept referrals from local and national statutory bodies and Voluntary Sector partner agencies. To make a referral by email: <https://www.citizensadvice.org.uk/referral>

Direct Email – General public can contact us via the form on our website
<https://www.citizensadvice.org.uk/contact-form>

Call Citizens Advice direct by phone

- **0808 2787813** Swindon Adviceline
- **0800 1448 444** Help to Claim Universal Credit
- **0800 3161 442** Consumer Helpline
- All calls are free from mobiles or landlines

Public website

Available to all - for people who can self-help/ navigate (updated daily)
<https://www.citizensadvice.org.uk/>

Coronavirus Page <https://www.citizensadvice.org.uk/health/coronavirus-what-it-means-for-you/>

Universal Credit Help to Claim service (includes online chat)
<https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/help-to-claim/>

Redundancy <https://www.citizensadvice.org.uk/work/leaving-a-job/>